Consumer ADVISORY BOARD

June 30, 2022
12pm-1pm

AGENDA

[Join meeting](#)

or

Join by phone

404-397-1516 US Toll

877-309-3457 US Toll Free

Meeting number (access code): 2455 267 9618

Meeting password: WJyCmicW387

Meeting Title: Molina Healthcare New Mexico Quarterly Consumer Advisory Board Meeting
Meeting Facilitator: Buffie Saavedra, Molina Member & Community Engagement Director
Recorder: Michele Briody, Executive Assistant

1. Welcome & Introductions
2. Enrollment Data
3. Customer Service Updates
4. Appeal & Grievance Review
5. Customer Experience Accomplishments & Opportunities (CAHPS)
6. Next Meeting Date: September 29, 2022
7. Close

MOLINA HEALTHCARE